



## The Mission Leader

Until recently, leaders of Catholic healthcare and other works of the Church, could rely on their daily contact with the Sisters who founded the organizations to set the tone and to be vigilant about mission and values. As fewer Sisters are participating on a daily basis within our facilities this is no longer the case, so new methods of education are needed to help present and future leaders to fulfil their obligation under the sponsorship arrangement that have them acting on behalf of the Church.

One of the roles of Catholic Health International as sponsor, is to preserve and promote the Church's continued presence. As a Gospel-based organization, Catholic values need to be integrated into every aspect of the operation of our organizations; including governance, administration and the delivery of care.

At the forefront of all that we do, is the distinction that our mission is rooted in the Gospels of Jesus; its identity and values come from this source, from the Church and from our founding Religious Congregations. Core values include human dignity, respect for life, social justice, compassion and spirituality (which includes human wholeness). These values should be integrated into human resources process, strategy planning, programs and Board decisions. Decisions about major clinical, operational and administrative issues must align with our mission and values. Our organizations are expected to pursue and apply these values with extraordinary focus and energy as a matter of policy. It is part of our mandate. We are inspired by the healing ministry of Jesus and in particular to serve those in need. So how do we keep mission and vision dynamic?

**We** remain conscious of the aims and achievements of the founding Congregations.

**We** continue to provide services to the poor and marginalized.

**We** acknowledge the exceptional work of staff and volunteers.

**We** review and renew our mission, vision and values regularly.

**We** keep mission alive by initiating creative practices such as mission awareness days or mission awards.

**We** conduct Values Integration Assessments to assist our organization to reflect on, appreciate, celebrate and build on the good things that are happening on a daily basis.

**We** use tools developed by our peers to evaluate and enhance our Catholic leadership qualities.

**We** uphold the healing ministry of Jesus by ensuring our mission and values drive all our decisions.

**We** continue to focus on mission in orientation sessions for new volunteers, staff and Directors or Trustees.

**We** celebrate new personnel by conducting Missioning ceremonies.

**We** share ideas and stories to encourage and inspire each other to continue the legacy of health care founded generations ago.

## Langlade Hospital

Construction of the new Langlade Hospital in Antigo Wisconsin is well underway since the ground breaking ceremony held November 1, 2010. The New Hospital will be a two-story 95,000 sq. ft. building with 23 inpatient beds, 3 surgical operating rooms, café with internet access, imaging, labs, emergency department, walk-in clinic, chapel, an outdoor courtyard and gift shop. It will be much easier to navigate with one entrance. Take a sneak peak on a guided tour of the new hospital with CEO Dave Schneider.

<http://www.langladehospital.org/newHospital/index.cfm?catID=10&subCatID=51&pageID=106>



Heather Oakley, Facility Manager from **St. Joseph's Hospital** in Saint John NB is paddling this year in the 2011 St John's Dragon Boat Festival in support of the hospital's Foundation. This year they are raising money for a SLT Laser

for their Ophthalmology Clinic and a specialized Orthopaedic operating table. She has created a web page where messages of encouragement can be left and donations can be made by credit card.

[www.canadahelps.org/gp/13559](http://www.canadahelps.org/gp/13559)

The Ophthalmology department at **Hotel Dieu Hospital** in Kingston, Ontario has been involved in two very exciting outreach missions for the past few years.



Dr. Sherif El-defrawy, Chief of Ophthalmology at Hotel Dieu and Chair of Ophthalmology at Queens University, volunteers his time each year on the ORBIS flying eye hospital. He has personally visited Jamaica, Syria, Burma and Ethiopia to provide surgery and to teach eye surgeons in these developing countries. Each year,

Hotel Dieu sends two senior residents to join ORBIS for two weeks on the plane. This allows the residents exposure in international ophthalmology and it is hoped that this will become an aspect that they will continue throughout their career. According to the World Health Organization, 39 million people worldwide are blind - yet 80 percent suffer needlessly. Their blindness could have been prevented or treated. ORBIS is a non-profit organization fighting blindness in developing countries, where 90 percent of the blind reside. For more information on the ORBIS project see: [www.orbis.org](http://www.orbis.org)

Dr. El-defrawy and the Ophthalmology department have also been working with the University of the West Indies in Kingston Jamaica for the past 7 years. They have been assisting in developing their fledgling residency training program and ensuring accuracy of the qualifying exams for ophthalmologic physicians. An ophthalmologist from HDH travels to the West Indies annually to act as an external examiner for their qualifying exams. In addition, one specialist and 1 or 2 residents from Hotel Dieu travel to Jamaica and/or Trinidad annually for a week. The specialist lectures the University of the West Indies residents on a variety of ophthalmology topics while the HDH residents get experience in developing world ophthalmology. Finally, a University of the West Indies resident comes to Hotel Dieu for a six month rotation each year.

**Sister Anita Holmes** recently shared with us some of her experiences living and volunteering for 7 years in Vancouver's downtown eastside-Canada's poorest postal code. She and 2 other Sisters lived in a co-op in the neighbourhood and spent Monday through Friday working at 4 different drop in and health centres. She provided "Care through Touch" chair massage at each location. She mentions **Mary's Place**, a small drop in centre for women, most of whom were drug or alcohol dependent, many were prostitutes, while others simply lived on the streets or needed some place to get in out of the elements. They especially wanted to experience a warm, welcoming, nonjudgmental atmosphere and fellowship with one another and with the volunteers, as well as to receive some physical and spiritual nourishment. "These women won my heart with their vulnerability, honesty and great courage in the face of so much adversity and their desire to survive. They were so generous in sharing out of their poverty, helping others to find a way in the circuitous system of services, lending a shoulder for others to cry on or sharing in their laughter. Each place had its own special people whom I came to love and cherish and was deeply enriched and humbled by the sharing of their lives, their story and their trust." The following poem was written by her about this experience.

### I Cried

Today, Lord, I cried  
As I walked your streets  
Looking at old, run-down hotels  
Thinking of the people who live there.

The tears flowed down my cheeks,  
My heart felt heavy with sadness  
As my friend pointed out the sites.  
I wept silently and kept walking.

The past four weeks  
My Eyes/heart have been opened  
To the pain, the hurt and plight  
Of women who come into the center.

These women, Lord, my sisters  
So hungry for love and acceptance  
Shaky, broken, hurting,  
All looking for food and affection.

These women – cold, brazen  
Yet polite and so grateful  
Eyes that light up in recognition  
When their eyes meet mine.

**Anita Holmes scic**

**St. Bernard Hospital and Health Care Center** in Chicago, Illinois has received the 2011 Health Grades Emergency Medicine Excellence Award™, which makes it one of the top 5 percent of hospitals in the nation for emergency medicine care. Research shows that patient

outcomes are positively affected by high quality care. Patients treated at hospitals recognized by Health Grades for emergency medicine excellence have a 40 percent lower risk of death as compared to patients treated at other hospitals.

This data is based on the results of a study released by Health Grades, the nation's leading independent source of physician information and hospital quality ratings. The national study analyzed more than 7 million Medicare patient records and the treatment provided to those with the most common and life-threatening medical emergencies, including heart attack, stroke, pneumonia and chronic obstructive pulmonary disease (COPD).



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### Villa Saint-Joseph du Lac

A replacement home was announced by the Nova Scotia Minister of Health. Construction is scheduled to begin in October 2011. Estimated time for completion is 24 months which will include demolition of the existing Villa except for the Grand Hall (lobby) and chapel. The Grand Hall and chapel will be incorporated into the design of the new facility.

The location of the present Villa is so stunning that it was the goal from the onset to build on the existing grounds. Through the vision of the Villa staff, Steering Committee and Architects, this was achieved. This current photo of the facility shows the beauty of the location. The portion of the building which will be torn down is located to the right of the turret and as well as everything at the rear (which can't be seen in this photo). The new facility will be built to the left.

### UPCOMING EVENTS:

#### Leadership Council - Central and Atlantic:

October 5 & 6 2011

Rodd Inn Miramichi, New Brunswick

#### Catholic Health Association of New Brunswick

Annual Meeting

September 22 & 23, 2011

Delta Brunswick Hotel, Saint John, New Brunswick

#### Catholic Health Association of Ontario

Annual Meeting / Convention

September 28—30th

(Courtyard Marriott Toronto)

**Hôtel-Dieu Grace Hospital** in Windsor Ontario is proud to donate diagnostic medical technology and other equipment no longer in use at the hospital to an international program dedicated to helping Haiti rebuild from last year's devastating earthquake.

The hospital agreed to donate two "C-Arm" portable X-ray devices as well as ventilators and other equipment to the St. Joseph's Health System Haiti Relief Fund. The equipment, which was picked up in July, is destined for Hôpital Universitaire de La Paix in Port-au-Prince, which is being transformed into a 24-hour emergency hospital – a rarity for a hospital in Haiti.

HDGH also donated five adult ventilators and three BiPAP units for use in the hospital's operating and emergency rooms.